

Amendments to the Claims

1 Claim 1 (currently amended): A method ~~comprising of enhancing voice mail messages by~~
2 providing at least one or more bookmarks bookmark for a voice mail message ~~left~~ by a caller
3 leaving the voice mail message.

1 Claim 2 (currently amended): The method according to Claim 1, further comprising the step of
2 creating a bookmarked message from the voice mail message and the ~~associated bookmarks~~ at
3 least one bookmark.

1 Claim 3 (original): The method according to Claim 2, further comprising the step of playing
2 the bookmarked message to a listener.

1 Claim 4 (currently amended): The method according to Claim 1, wherein at least one ~~selected~~
2 ~~ones of the bookmark segments~~ bookmarks segment the voice mail message according to one or
3 more topics.

1 Claim 5 (currently amended): The method according to Claim 1, wherein at least one ~~selected~~
2 ~~ones of the bookmarks are~~ bookmark is used to mark one or more segments of the voice mail
3 message as having one or more different degrees of importance.

1 Claim 6 (original): The method according to Claim 5, wherein a default degree of importance
2 is associated with segments not otherwise marked.

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1 Claim 7 (currently amended): The method according to Claim 1, wherein ~~selected ones of the~~
2 ~~bookmarks correspond~~ at least one bookmark corresponds to one or more special types of
3 information in the voice mail message.

1 Claim 8 (original): The method according to Claim 7, wherein at least one of the special types
2 of information is a callback telephone number for the caller.

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1 Claim 9 (currently amended): The method according to Claim 7 ~~or Claim 8~~, wherein at least one
2 of the special types of information is a callback time and/or date to use when responding to the
3 voice mail message.

1 Claim 10 (original): The method according to Claim 7, wherein at least one of the special types
2 of information is a name of the caller.

1 Claim 11 (original): The method according to Claim 7, wherein at least one of the special types
2 of information is a Uniform Resource Locator (URL).

1 Claim 12 (original): The method according to Claim 7, wherein at least one of the special types
2 of information is an e-mail address.

1 Claim 13 (original): The method according to Claim 7, wherein at least one of the special types

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2 of information is a protection or confidentiality indicator.

1 Claim 14 (currently amended): The method according to Claim 2 ~~or Claim 3~~, further comprising
2 the step of using the ~~bookmarks~~ at least one bookmark to perform actions selectively on one or
3 more segments of the voice mail message.

05 1 Claim 15 (original): The method according to Claim 14, wherein the selected segments are
2 associated with a topic of the voice mail message.

1 Claim 16 (original): The method according to Claim 14, wherein the selected segments have
2 one or more different degrees of importance.

1 Claim 17 (original): The method according to Claim 14, wherein the selected segments are
2 associated with one or more special types of information in the voice mail message.

1 Claim 18 (original): The method according to Claim 14, wherein the actions comprise one or
2 more of saving, deleting, forwarding, listening, skipping, or repeating the one or more segments.

1 Claim 19 (original): The method according to Claim 18, wherein the actions further comprise
2 marking a selected segment as protected or confidential.

1 Claim 20 (original): The method according to Claim 19, further comprising forwarding the

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2 segment marked as protected or confidential to another party.

1 Claim 21 (currently amended): The method according to Claim 17, wherein at least one of the
2 special types of information comprises a Uniform Resource Locator (URL) and where at least one
3 of the actions comprises automatically establishing a connection to the URL.

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1 Claim 22 (currently amended): The method according to Claim 2, wherein the creating step
2 further comprises storing the bookmarks at least one bookmark and the voice mail message
3 separately as the bookmarked message.

1 Claim 23 (currently amended): The method according to Claim 2, wherein the creating step
2 further comprises storing the bookmarks at least one bookmark and the voice mail message
3 intermingled as the bookmarked message.

1 Claim 24 (currently amended): The method according to Claim 3, further comprising the step of
2 announcing, for the bookmarked message, a number of the bookmarked segments in the voice
3 mail message.

1 Claim 25 (currently amended): The method according to Claim 5, further comprising the step of
2 announcing, when playing the voice mail message, the different degrees of importance in the voice
3 mail message.

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1 Claim 26 (currently amended): The method according to Claim 5, further comprising the step of
2 announcing, when playing the voice mail message, a number of the segments in the different
3 degrees of importance.

1 Claim 27 (currently amended): The method according to Claim 7, further comprising the step of
2 announcing, when playing the voice mail message, the special types of information in the voice
3 mail message.

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1 Claim 28 (original): The method according to Claim 7, wherein particular ones of the special
2 types of information are required, and further comprising the step of prompting the caller to
3 provide input for each particular one for which no bookmark is otherwise provided.

1 Claim 29 (currently amended): The method according to Claim 2, wherein a plurality of
2 bookmarks are provided for the voice mail message by the caller, and further comprising the step
3 of associating one or more audio cues with one or more of the bookmarks of the voice mail
4 message.

1 Claim 30 (currently amended): The method according to Claim 29, further comprising the steps
2 of:
3 playing the bookmarked message to a listener; and
4 incorporating the one or more associated audio cues along with respective portions of the
5 voice mail message corresponding to the one or more of the bookmarks.

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1 Claim 31 (original): The method according to Claim 30, wherein the step of incorporating the
2 one or more associated audio cues further comprises incorporating each associated audio cue with
3 its respective portion of the voice mail message.

1 Claim 32 (original): The method according to Claim 30, wherein the step of incorporating the
2 one or more associated audio cues further comprises incorporating each associated audio cue in-
3 line with its respective portion of the voice mail message.

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1 Claim 33 (currently amended): A system for ~~enhancing~~ voice mail messages, comprising:
2 means for leaving a voice mail message by a caller; and
3 means for providing at least one or more bookmarks bookmark for the voice mail message
4 by the caller.

1 Claim 34 (currently amended): The system according to Claim 33, further comprising means for
2 creating a bookmarked message from the voice mail message and the ~~associated bookmarks~~ at
3 least one bookmark.

1 Claim 35 (original): The system according to Claim 34, further comprising means for playing
2 the bookmarked message to a listener.

1 Claim 36 (currently amended): The system according to Claim 33, wherein at least one ~~selected~~

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2 ~~ones of the bookmarks segment~~ bookmark segments the voice mail message according to one or
3 more topics.

1 Claim 37 (currently amended): The system according to Claim 33, wherein ~~selected ones of the~~
2 ~~bookmarks correspond~~ at least one bookmark corresponds to one or more special types of
3 information in the voice mail message.

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1 Claim 38 (original): The system according to Claim 37, wherein the special types of information
2 comprise one or more of: (1) a callback telephone number for the caller; (2) a callback time at
3 which to respond to the voice mail message; and/or (3) a callback date on which to respond to the
4 voice mail message.

1 Claim 39 (original): The system according to Claim 37, wherein at least one of the special types
2 of information is a Uniform Resource Locator (URL).

1 Claim 40 (original): The system according to Claim 37, wherein at least one of the special types
2 of information is a protection or confidentiality indicator.

1 Claim 41 (currently amended): The system according to Claim 34, further comprising means for
2 using the ~~selected bookmarks~~ at least one bookmark to perform actions selectively on one or
3 more segments of the voice mail message.

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1 Claim 42 (original): The system according to Claim 41, wherein the selected segments are
2 associated with a topic of the voice mail message.

1 Claim 43 (original): The system according to Claim 41, wherein the selected segments have one
2 or more different degrees of importance.

1 Claim 44 (original): The system according to Claim 41, wherein the actions comprise one or
2 more of saving, deleting, forwarding, listening, skipping, or repeating the one or more segments.

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1 Claim 45 (original): The system according to Claim 44, wherein the actions further comprise
2 marking a selected segment as protected or confidential.

1 Claim 46 (original): The system according to Claim 45, further comprising forwarding the
2 marked segment to another party.

1 Claim 47 (original): The system according to Claim 41, wherein the selected segments are
2 associated with one or more special types of information in the voice mail message.

1 Claim 48 (currently amended): The system according to Claim 47, wherein at least one of the
2 special types of information comprises a Uniform Resource Locator (URL) and where at least one
3 of the actions comprises automatically establishing a connection to the URL.

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1 Claim 49 (currently amended): The system according to Claim 35, further comprising means for
2 announcing, for the bookmarked voice mail message, a number of the bookmarked segments in
3 the voice mail message.

1 Claim 50 (currently amended): The system according to Claim 43, further comprising means for
2 announcing, before playing the voice mail message, the different degrees of importance in the
3 voice mail message.

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1 Claim 51 (currently amended): The system according to Claim 37, further comprising means for
2 announcing, after playing the voice mail message, the special types of information in the voice
3 mail message.

1 Claim 52 (currently amended): The method system according to Claim 37, wherein particular
2 ones of the special types of information are required, and further comprising means for prompting
3 the caller to provide input for each particular one for which no bookmark is otherwise provided.

1 Claim 53 (currently amended): The system according to Claim 34, wherein a plurality of
2 bookmarks are provided for the voice mail message by the caller, and further comprising means
3 for associating one or more audio cues with one or more of the bookmarks of the voice mail
4 message.

1 Claim 54 (currently amended): The system according to Claim 53, further comprising:

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2 means for playing the bookmarked message to a listener; and
3 means for incorporating the one or more associated audio cues along with respective
4 portions of the voice mail message corresponding to the one or more of the bookmarks.

1 Claim 55 (original): The system according to Claim 54, wherein the means for incorporating the
2 one or more associated audio cues further comprises means for incorporating each associated
3 audio cue with its respective portion of the voice mail message.

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1 Claim 56 (original): The system according to Claim 54, wherein the means for incorporating the
2 one or more associated audio cues further comprises means for incorporating each associated
3 audio cue in-line with its respective portion of the voice mail message.

1 Claim 57 (currently amended): A computer program product for ~~enhancing~~ voice mail messages,
2 the computer program product embodied on one or more computer-readable media and
3 comprising:

4 computer-readable program code configured to create at least ~~means for providing one or~~
5 ~~more bookmarks~~ bookmark for a voice mail message ~~[[left]]~~ by a caller leaving the voice mail
6 message.; and

7 ~~computer-readable program code means for creating a bookmarked message from the left~~
8 ~~voice mail message and the provided bookmarks.~~

1 Claim 58 (currently amended): The computer program product according to Claim ~~[[57]]~~ 82,

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2 further comprising computer-readable program code means for playing configured to play the
3 created bookmarked message to a listener.

1 Claim 59 (currently amended): The computer program product according to Claim 57, wherein at
2 least one bookmark segments ~~selected ones of the bookmarks segment~~ the voice mail message
3 according to one or more topics.

1 Claim 60 (currently amended): The computer program product according to Claim 57, wherein at
2 least one bookmark is ~~selected ones of the bookmarks are~~ used to mark one or more segments of
3 the voice mail message as having one or more different degrees of importance.

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1 Claim 61 (original): The computer program product according to Claim 60, wherein a default
2 degree of importance is associated with segments not otherwise marked.

1 Claim 62 (currently amended): The computer program product according to Claim 57, wherein at
2 least one bookmark corresponds ~~selected ones of the bookmarks correspond~~ to one or more
3 special types of information in the voice mail message.

1 Claim 63 (original): The computer program product according to Claim 62, wherein the special
2 types of information comprise one or more of: (1) a callback telephone number for the caller; (2)
3 a callback time at which to respond to the voice mail message; and/or (3) a callback date on which
4 to respond to the voice mail message.

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1 Claim 64 (original): The computer program product according to Claim 62, wherein at least
2 one of the special types of information is a name of the caller.

1 Claim 65 (original): The computer program product according to Claim 62, wherein at least
2 one of the special types of information is an e-mail address.

1 Claim 66 (original): The computer program product according to Claim 62, wherein at least
2 one of the special types of information is a protection or confidentiality indicator.

1 Claim 67 (currently amended): The computer program product according to Claim 59, further
2 comprising computer-readable program code ~~means for using~~ configured to use the ~~selected~~
3 ~~bookmarks at least one bookmark~~ to navigate from one topic of the voice mail message to
4 another.

1 Claim 68 (currently amended): The computer program product according to Claim 58, further
2 comprising computer-readable program code ~~means for using~~ configured to use the ~~bookmarks at~~
3 least one bookmark to perform actions selectively on one or more segments of the voice mail
4 message.

1 Claim 69 (original): The computer program product according to Claim 68, wherein the
2 selected segments are associated with a topic of the voice mail message.

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1 Claim 70 (original): The computer program product according to Claim 68, wherein the
2 selected segments have one or more different degrees of importance.

1 Claim 71 (original): The computer program product according to Claim 68, wherein the actions
2 comprise one or more of: saving a particular segment; deleting a particular segment; skipping a
3 particular segment; forwarding a particular segment; listening to a particular segment; repeating
4 playback of a particular segment; and marking a particular segment as protected or confidential
5 prior to forwarding the marked segment to another party.

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1 Claim 72 (original): The computer program product according to Claim 68, wherein the
2 selected segments are associated with one or more special types of information in the voice mail
3 message.

1 Claim 73 (currently amended): The computer program product according to Claim 72, wherein at
2 least one of the special types of information comprises a Uniform Resource Locator (URL) and
3 where at least one of the actions comprises automatically establishing a connection to the URL.

1 Claim 74 (currently amended): The computer program product according to Claim 58, further
2 comprising computer-readable program code ~~means for announcing~~ configured to announce, for
3 the bookmarked voice mail message, a number of the bookmarked segments in the voice mail
4 message.

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1 Claim 75 (currently amended): The computer program product according to Claim 60, further
2 comprising computer-readable program code ~~means for announcing~~ configured to announce,
3 when playing the voice mail message, a number of the segments in the different degrees of
4 importance.

1 Claim 76 (currently amended): The computer program product according to Claim 62, further
2 comprising computer-readable program code ~~means for announcing~~ configured to announce, after
3 playing the voice mail message, a number of the special types of information in the voice mail
4 message.

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1 Claim 77 (currently amended): The computer program product according to Claim 62, wherein
2 particular ones of the special types of information are required, and further comprising computer-
3 readable program code ~~means for prompting~~ configured to prompt the caller to provide input for
4 each particular one for which no bookmark is otherwise provided.

1 Claim 78 (currently amended): The computer program product according to Claim 58, further
2 comprising computer-readable program code ~~means for associating~~ configured to associate one or
3 more audio cues with the at least one or more bookmarks bookmark of the voice mail message.

1 Claim 79 (currently amended): The computer program product according to Claim 78, further
2 comprising:

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3 computer-readable program code ~~means for playing~~ configured to play the bookmarked
4 message to a listener; and

5 computer-readable program code ~~means for incorporating~~ configured to incorporate the
6 one or more associated audio cues along with respective portions of the voice mail message
7 corresponding to the at least one or more bookmarks bookmark.

1 Claim 80 (currently amended): The computer program product according to Claim 79, wherein
2 the computer-readable program code ~~means for incorporating~~ configured to incorporate the one
3 or more associated audio cues further comprises computer-readable program code ~~means for~~
4 incorporating configured to incorporate each associated audio cue with its respective portion of
5 the voice mail message.

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1 Claim 81 (currently amended): The computer program product according to Claim 79, wherein
2 the computer-readable program code ~~means for incorporating~~ configured to incorporate the one
3 or more associated audio cues further comprises computer-readable program code ~~means for~~
4 incorporating configured to incorporate each associated audio cue in-line with its respective
5 portion of the voice mail message.

1 Claim 82 (new): The computer program product according to Claim 57, further comprising
2 computer-readable program code configured to create a bookmarked message from the voice mail
3 message and the at least one bookmark.

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1 Claim 83 (new): The method according to Claim 5, further comprising the step of announcing,
2 before playing the voice mail message, the different degrees of importance in the voice mail
3 message.

1 Claim 84 (new): The method according to Claim 5, further comprising the step of announcing,
2 after playing the voice mail message, the different degrees of importance in the voice mail
3 message.

1 Claim 85 (new): The method according to Claim 5, further comprising the step of announcing,
2 before playing the voice mail message, a number of the segments in the different degrees of
3 importance.

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1 Claim 86 (new): The method according to Claim 5, further comprising the step of announcing,
2 after playing the voice mail message, a number of the segments in the different degrees of
3 importance.

1 Claim 87 (new): The method according to Claim 7, further comprising the step of announcing,
2 before playing the voice mail message, the special types of information in the voice mail message.

1 Claim 88 (new): The method according to Claim 7, further comprising the step of announcing,
2 after playing the voice mail message, the special types of information in the voice mail message.

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1 Claim 89 (new): The method according to Claim 1, wherein the caller provides a plurality of
2 bookmarks for the voice mail message.

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1 Claim 90 (new): The system according to Claim 33, wherein the caller provides a plurality of
2 bookmarks for the voice mail message.

1 Claim 91 (new): The computer program product according to Claim 33, wherein the caller
2 provides a plurality of bookmarks for the voice mail message.
